











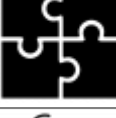












Inspection vs. Full Service: What's included?

Logistics Done Right Inc offers customizable levels of service for your removed or returned inventory. The conversation starts with the basic level of service you need: inspection or full service.

		Inspection	Full Service
	Check if factory seals are broken or other signs item was unboxed.		
	Check for physical damage from shipping.		
	Check items for scratches, dents, cracks, or stains.		
	Check for signs of fraud, and make sure the correct item was returned.		
	Check for missing or damaged parts and components.		
	Basic cleaning, such as removing dust, fingerprints, or minor debris.*		
	Replace missing or damaged packaging, parts, components, or inserts.**		
	Check if the item powers on and works properly (where applicable).		
	Restore the item to factory default settings, or reinstall firmware (where applicable).		

Which one do I need?

That depends on the products you sell and your supply chain. Here are some situations where each service makes a lot of sense.

Inspection is best if...	Full Service is best if...
Items are low-cost with very little resale value as used.	Your items are private label .
It's cheap and easy to recoup losses by claiming items with your supplier.	Your items are expensive, and have strong resale value as "used" or "refurbished" items.
You mainly need verify the right item was returned in reasonable looking condition.	You are having bad reviews, but you aren't sure why.
	You are experiencing quality issues or disputes with your supplier.

From: <https://kb.ldrprep.com/> - **LDR Knowledge Base (Keep it ISO)**

Permanent link: https://kb.ldrprep.com/public_pages:services:inspection_vs_fullservice?rev=1610910150

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