











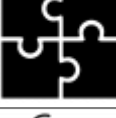












Inspection vs. Full Service: What's included?

Logistics Done Right Inc offers customizable levels of service for your removed or returned inventory. The conversation starts with the basic level of service you need: inspection or full service.

| | | Inspection | Full Service |
|---|---|--|---|
|  | Check if factory seals are broken or other signs item was unboxed. |  |  |
|  | Check for physical damage from shipping. |  |  |
|  | Check items for scratches, dents, cracks, or stains. |  |  |
|  | Check for signs of fraud, and make sure the correct item was returned. |  |  |
|  | Check for missing or damaged parts and components. |  |  |
|  | Basic cleaning, such as removing dust, fingerprints, or minor debris.* | |  |
|  | Replace missing or damaged packaging, parts, components, or inserts.** | |  |
|  | Check if the item powers on and works properly (where applicable). | |  |
|  | Restore the item to factory default settings, or reinstall firmware (where applicable). | |  |

Which one do I need?

That depends on the products you sell and your supply chain. Here are some situations where each service makes a lot of sense.

| Inspection is best if... | Full Service is best if... |
|---|--|
| Items are low-cost with very little resale value as used. | Your items are private label . |
| It's cheap and easy to recoup losses by claiming items with your supplier. | Your items are expensive, and have strong resale value as “used” or “refurbished” items. |
| You mainly need verify the right item was returned in reasonable looking condition. | You are having bad reviews, but you aren't sure why. |
| | You are experiencing quality issues or disputes with your supplier. |

From:
<https://kb.ldrprep.com/> - **LDR Knowledge Base (Keep it ISO)**

Permanent link:
https://kb.ldrprep.com/public_pages:services:inspection_vs_fullservice?rev=1610910150

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